



# CONFLICT MANAGEMENT

**Conflicts lead to a standstill and prevent you from accomplishing your vision. Conflicting views can be helpful but must be resolved well to move forward.**



## How Does it Work?

Conflicts between team members prevent effective work from being carried out. It leads to an environment of non-communication, which leads to even more conflicts. Others around the conflicting members may also feel uncomfortable and see their emotions and results being negatively affected. Leaders must navigate through their and their teams' conflicts well so that the vision may be accomplished.



## Impact of Allowing Conflicts

- Reduced communication.
- Less impactful work.
- Back talks.
- Compliance, instead of heart-led work.

## Why Conflict Management?

- You have a conflict with someone leading to:
  - Hurting performance.
  - Clients who feel uncomfortable.
  - Difficulty getting things done.
- You want to be in good terms with the person.
- You want better productivity and teamwork.
- You want to establish a more positive environment.
- You want to strengthen relationships.